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JOURNEY  
INFORMATION

## Cape Town



ROVOS RAIL

ITINERARIES & MAP  
ALTERED ITINERARIES  
TRAIN SPECIFICATIONS  
GENERAL INFORMATION  
TERMS & CONDITIONS

**The Most Luxurious Train In The World**

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## ITINERARY

### PRETORIA - CAPE TOWN 2 NIGHTS · 1600KM



	<b>DAY 1</b>	<u>PRETORIA</u>
15:00	Depart Rovos Rail Station, Pretoria. Travel across the goldfields of the Witwatersrand. Guests may freshen up in their suites before joining fellow travellers in the lounge car or observation car.	
19:30	Dinner is served in the dining cars. Overnight on board. <i>Dress: Formal</i>	
	<b>DAY 2</b>	<u>KIMBERLEY</u>
07:00	Breakfast is served in the dining cars until 09:45. Arrive Kimberley. Disembark for a tour of the city, Diamond Mine Museum and the Big Hole. Depart Kimberley. Travel through the Karoo.	
13:00	Lunch is served in the dining cars.	
16:30	Tea is served in the lounge car and observation car.	
19:30	Dinner is served in the dining cars. Overnight on board. <i>Dress: Formal</i>	
	<b>DAY 3</b>	<u>MATJIESFONTEIN</u>
07:00	Breakfast is served in the dining cars until 10:00. During breakfast, there is a chance for guests to disembark the train at Whitehill Siding and walk the 5km into Matjiesfontein. A member of staff will accompany the group. Comfortable walking shoes are essential. Disembark at Matjiesfontein for an opportunity to stroll through the historic village. Of special interest is the museum on the platform and a collection of historic cars and railway carriages to the right of the Lord Milner Hotel. Depart Matjiesfontein. About an hour after Matjiesfontein, the train arrives at the first of four tunnels on the pass. The first tunnel is 13.5 kilometres long so guests are to be careful when walking through the train and may wish to turn on necessary lights.	
13:00	Lunch is served in the dining cars. The train climbs ±750m down the escarpment through the Hex River Valley.	
16:30	Tea is served in the lounge car and observation car.	
18:00	The train arrives at journey's end: Platform 24 at Cape Town Station.	

**Excursions may be changed according to schedule achieved. Times are approximate and cannot be guaranteed.**

**Please check with the Train Manager or [reservations@rovos.co.za](mailto:reservations@rovos.co.za) for any updates or changes to the itinerary.**

**In your suite you will find the Journeys magazine that features articles of interest related to the route.**

**INCLUDES** Accommodation; all meals; all alcoholic and other beverages; room service and bar facilities; limited laundry service; guided excursions (where applicable); entrance fees as per itinerary and government tax.

**EXCLUDES** Pre/post-tour accommodation, flights and transfers; visas; gratuities; international/French Champagne; souvenirs.

**MEALS ON BOARD** (unless adjusted) Breakfast 07:00-10:00 • Lunch 13:00 • Tea 16:30 • Dinner 19:30.



## ITINERARY

### CAPE TOWN - PRETORIA

2 NIGHTS · 1600KM



	<b>DAY 1</b>	<i>MATJIESFONTEIN</i>
11:00	Depart from Platform 23 at Cape Town Station. Guests may freshen up in their suites before joining fellow travellers in the lounge car or observation car.	
13:00	Lunch is served in the dining cars. The train reaches Worcester in the Hex River Valley before climbing $\pm 750\text{m}$ up the face of the escarpment. The train arrives at the first of four tunnels on the pass. The last tunnel is 13.5 kilometres long so guests are to be careful when walking through the train and may wish to turn on necessary lights.	
16:30	Tea is served in the lounge car and observation car. Disembark at Matjiesfontein for an opportunity to stroll through the historic village. Of special interest is the museum on the platform and a collection of historic cars and railway carriages to the right of the Lord Milner Hotel.	
19:30	Depart Matjiesfontein. Continue overnight through the Karoo. Dinner is served in the dining cars en route to Kimberley. Overnight on board. <i>Dress: Formal</i>	
	<b>DAY 2</b>	<i>KIMBERLEY</i>
07:00	Breakfast is served in the dining cars until 10:00.	
12:30	Lunch is served in the dining cars. Arrive Kimberley. Disembark for a tour of the city, Diamond Mine Museum and the Big Hole. Depart Kimberley.	
16:30	Tea is served in the lounge car and observation car.	
19:30	Dinner is served in the dining cars en route to Klerksdorp. Overnight on board. <i>Dress: Formal</i>	
	<b>DAY 3</b>	<i>PRETORIA</i>
07:00	Breakfast is served in the dining cars until 10:00. Travel northeast through the goldfields of the Witwatersrand.	
12:00	The train arrives at journey's end at Rovos Rail Station, Pretoria.	

**Excursions may be changed according to schedule achieved. Times are approximate and cannot be guaranteed.**

**Please check with the Train Manager or [reservations@rovos.co.za](mailto:reservations@rovos.co.za) for any updates or changes to the itinerary.**

**In your suite you will find the Journeys magazine that features articles of interest related to the route.**

**INCLUDES** Accommodation; all meals; all alcoholic and other beverages; room service and bar facilities; limited laundry service; guided excursions (where applicable); entrance fees as per itinerary and government tax.

**EXCLUDES** Pre/post-tour accommodation, flights and transfers; visas; gratuities; international/French Champagne; souvenirs.

**MEALS ON BOARD** (unless adjusted) Breakfast 07:00-10:00 • Lunch 13:00 • Tea 16:30 • Dinner 19:30.

# ROVOS RAIL

PRETORIA HEAD OFFICE 1 Transnet Ave, Pretoria 0084 · PO Box 2837 Pretoria 0001 South Africa · T: +27 (0)12 315 8242 · F: +27 (0)12 315 8320  
 CAPE TOWN OFFICE 1 Adderley St, Cape Town 8002 · Postnet Suite 15, Private Bag X100, Cape Town 8000 · T: +27 (0)21 421 4020 · F: +27 (0)21 421 4022  
 ST JAMES GUESTHOUSES Manor 108 Main Rd, Seaforth 96 Main Rd, Homestead 1 Ley Rd, Cape Town 7945 · T: +27 (0)21 788 4543 · F: +27 (0)21 788 9590  
 ROVOS.COM reservations@rovos.co.za · STJAMESGUESTHOUSES.COM guesthouses@rovos.co.za · SHONGOLOLO.COM reservations@shongololo.com



17 January 2020

Dear Guest and Industry Partner

**The check-in time for Pretoria to Cape Town journeys has been brought forward from 14:00 to 10:00 with departure at 11:00 instead of 15:00.**

**The disembarkation point for all Cape Town to Pretoria journeys is now at Meyerton Station at 12:00.** All confirmed and future transfers are to please collect guests from Meyerton Station in Station Road, 100km south of Pretoria.

The reason for these changes is that the lines between Pretoria and Germiston (Johannesburg) have been closed for repairs by Transnet (national railway authority). This means that our trains running south of Pretoria have to make a detour of approximately five hours to join up with the mainline to/from Cape Town or Durban.

For PRY-CPT, we have been sending the train away from our station four hours early and then bussing our guests to board down the line in an attempt to keep our schedule. For CPT-PRY, we have not been able to get the train into our station before 18:00 on arrival day. Not wanting guests to miss out on any forwarding arrangements, we have opted to end the journey in Meyerton with the train's arrival time being approximately 12:00.

These line closures are due to Siemens upgrading signalling systems throughout the country and Transnet undertaking an enormous modernisation project of its infrastructure. These upgrades have been in operation for more than a year and as you may be aware have caused us and other trains utilising the railway network significant operational issues and delays. It should also be noted that line closures and other network issues are often enough not planned and occur while we are en route.

We trust you understand that we are doing the best we can under challenging circumstances. Our intention is not to cause upset or frustration but rather to try and manage what has been and will continue in the short term to be a difficult situation. It has not been made clear to us exactly when all the work on the railway infrastructure will be completed but there is an estimated date of mid-2020.

We sincerely apologise for the change to the schedule and any consequences. If flights etc. do not dovetail we will endeavour to collect and deliver guests to the train. As mentioned, we are doing all we can to keep the train's schedule on track and to deliver memorable experiences to all guests travelling with us.

Thanking you for your much-valued support.

Sincerely,

Rohan Vos  
 CEO Rovos Rail Tours (Pty) Ltd



## PRETORIA - CAPE TOWN

CURRENT ITINERARY - DAY 1 ONLY		ALTERED ITINERARY - DAY 1 ONLY	
14:00	Check-in at Rovos Rail Station, Pretoria.	10:00	Check-in at Rovos Rail Station, Pretoria.
15:00	Depart Rovos Rail Station, Pretoria. Travel across the goldfields of the Witwatersrand. Guests may freshen up in their suites before joining fellow travellers in the lounge car or observation car.	11:00	Depart Rovos Rail Station. Travel across the goldfields of the Witwatersrand.
19:30	Dinner is served in the dining cars. Overnight on board. <i>Dress: Formal</i>	13:00	Lunch is served in the dining cars.
		16:30	Tea is served in the lounge and observation car.
		19:30	Dinner is served in the dining cars. Overnight on board. <i>Dress: Formal</i>

## CAPE TOWN - PRETORIA

CURRENT ITINERARY - DAY 3 ONLY		ALTERED ITINERARY - DAY 3 ONLY	
07:00	Breakfast is served in the dining cars until 10:00.	07:00	Breakfast is served in the dining cars until 10:00.
12:00	The train arrives at journey's end at Rovos Rail Station, Pretoria.	12:00	The train arrives at journey's end at Meyerton Station, Station Road, south of Johannesburg.

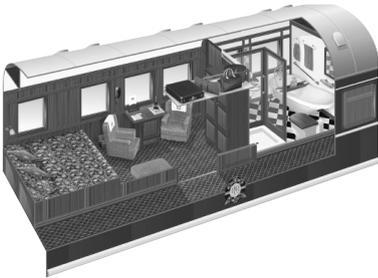


# SPECIFICATIONS

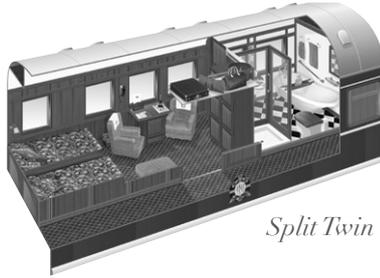
## ROYAL SUITES

±16m<sup>2</sup>  
±172ft<sup>2</sup>

Bed Dimensions: LxW in CM  
Double: 200x189  
Split Twin: 200x75



*Double Lengthways*



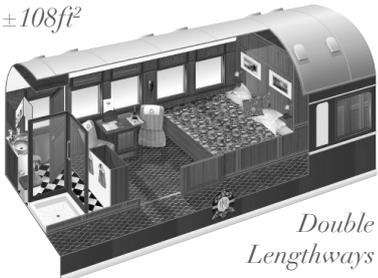
*Split Twin*

*Minibar, air conditioning, writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet, bath and shower.*

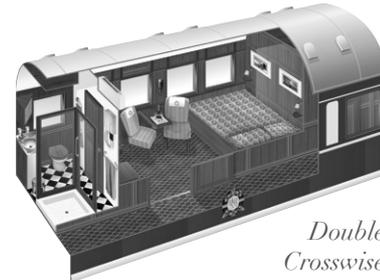
## DELUXE SUITES

±10m<sup>2</sup>  
±108ft<sup>2</sup>

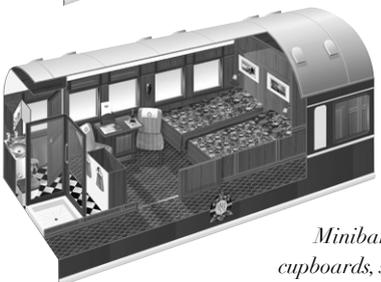
Bed Dimensions: LxW in CM  
Double Lengthways: 189x189  
Double Crosswise: 189x160  
Split Twin: 189x75



*Double Lengthways*



*Double Crosswise*



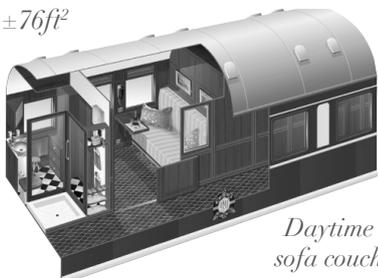
*Split Twin*

*Minibar, air conditioning, writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet and shower.*

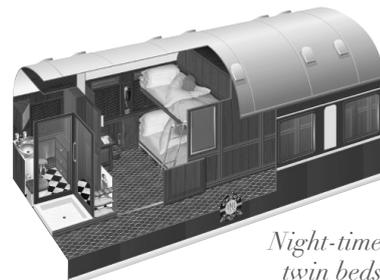
## PULLMAN SUITES

±7m<sup>2</sup>  
±76ft<sup>2</sup>

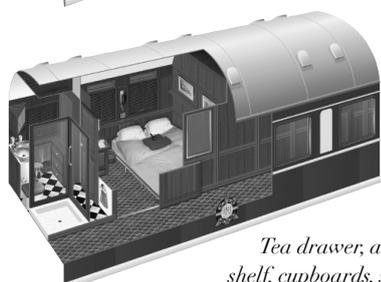
Bed Dimensions: LxW in CM  
Double: 189x150  
Side-by-side Twin: 189x75  
Single lower: 189x94  
Single upper: 189x60



*Daytime sofa couch*



*Night-time twin beds*



*Night-time double bed or side-by-side twin*

*Tea drawer, air conditioning, fold-out writing desk, luggage shelf, cupboards, safe, en-suite bathroom with toilet and shower.*

## THE SUITES & COACHES

Each train has accommodation carriages, dining cars, a lounge car (±26 seats), small gift shop, smoking lounge (±11 seats) and observation car (±32 seats) with open-air balcony. The three types of suites are elegant and spacious offering passengers privacy, comfort and luxury with double or twin beds and fittings and facilities that are of the highest standard. All have en-suites with shower, toilet, basin and bath (Royal only), tea facilities, safes, air conditioning, linen and amenities and are serviced daily. There is adequate storage and small cupboards with hangers and shelves.

*Suite layouts may differ from images.*

### ROYAL SUITES



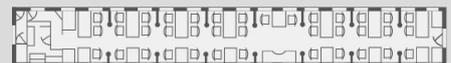
### DELUXE SUITES



### PULLMAN SUITES



### PILLARED DINING CAR



### BANQUETTE DINING CAR



### OBSERVATION CAR



### LOUNGE CAR



### CLUB LOUNGE & DELUXE CAR



### STAFF CAR



### KITCHEN CAR



### GENERATOR CAR





## GENERAL INFORMATION

**BOOKING:** Upon written request via email/fax and subject to availability, we will **PROVISIONALLY** book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be **CONFIRMED**. Conditions apply. See T&C.

**CANCELLATION:** Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price. See T&C. Cancellation insurance is compulsory as these fees will not be waived. We offer insurance to South African residents. For international guests we suggest you contact your local insurance agent for assistance. Please bring a copy of your travel insurance policy stating clearly the company, policy number and 24-hour medical emergency telephone number.

**SCHEDULING TIMES, ROUTES AND EXCURSIONS:** We cannot be held liable for any delays due to trains not running to schedule. Off-train excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points. We caution against same-day air travel on departure/arrival days due to possible delays with flights or the train. We do our best to fulfil our obligations but it goes without saying that with many loco changes as well as other logistical permutations it is not uncommon to be delayed. It is very important we have your arrival and departure details. Should you be delayed, kindly contact +27 (0) 12 315 8242.

ADDRESSES	JOURNEY	CHECK-IN	DEPART	ARRIVE
<b>PRETORIA:</b> Rovos Rail Station, 1 Transnet Ave, Capital Park, Pretoria, South Africa	<b>Pretoria-Cape Town</b>	10:00	11:00	18:00 (Plat.24)
	<b>Cape Town-Pretoria</b>	10:00	11:00	12:00
<b>CAPE TOWN:</b> Rovos Rail Lounge, 1 Adderley St, Paul Sauer Building, Cape Town, South Africa	<b>Pretoria-Durban</b>	09:00	10:00	16:00 (Plat.14)
	<b>Durban-Pretoria</b>	09:00 (Lounge)	10:00 (Plat.14)	16:00
<b>DURBAN:</b> Durban Station Lounge, Jelf Taylor Crescent, Stamford Hill, Durban, South Africa	<b>Pretoria-Victoria Falls</b>	09:00	10:00	10:00
	<b>Victoria Falls-Pretoria</b>	16:00 (Hotel)	17:00	10:00
<b>VICTORIA FALLS:</b> Victoria Falls Hotel/Station, Mallet Drive, Victoria Falls, Zimbabwe	<b>Pretoria-Walvis Bay</b>	14:00	15:00	12:00
	<b>Walvis Bay-Pretoria</b>	11:00	12:00	12:00
<b>WALVIS BAY:</b> Walvis Bay Station, Corner 6 <sup>th</sup> Street and 11 <sup>th</sup> Road, Walvis Bay, Namibia	<b>GOLF SAFARI Pretoria-Pretoria</b>	11:00	12:00	10:00
	<b>COLLAGE Pretoria-Cape Town</b>	09:00	10:00	17:00
<b>DAR ES SALAAM:</b> Tazara Station, Julius K. Nyerere Road, Dar es Salaam, Tanzania	<b>COLLAGE Cape Town-Pretoria</b>	08:30	09:30	17:00
	<b>DAR Cape Town-Dar es Salaam</b>	10:00	11:00	10:00
<b>CHECK-IN:</b> Serena Hotel, Ohio St, Dar.	<b>DAR Dar es Salaam-Cape Town</b>	09:30 (Hotel)	12:00	18:00
	<b>ANGOLA Dar es Salaam-Lobito</b>	11:00	12:00	10:00
<b>LOBITO:</b> Central Station, Av. Craveiro Lopes, Lobito, Angola	<b>ANGOLA Lobito-Dar es Salaam</b>	11:00	12:00	10:00

### MEDICAL:

- All guests are solely responsible for ensuring they are capable of undertaking the tours and activities.
- Please inform us at the time of your reservation if you have any medical conditions, physical disabilities or allergies.
- There is a basic First Aid Kit on board.
- We have a doctor on board on the Dar es Salaam and Angola trips.
- Anti-malarial precautions are recommended. Malaria areas: ESwatini, Kruger Park, Northern Botswana, Zimbabwe, Zambia, Etosha, Tanzania, DRC and Angola.
- Recommended immunisations (not required): Hepatitis A + B, Polio, Tetanus, Cholera (low risk).
- A Yellow Fever/Medical Exemption Certificate is **essential** if travelling to/from **DRC** and **Angola**. Although all countries travelled through don't require this, countries guests return to **after** the trip often require them.
- Please consult your clinic or doctor. TRAVEL DOCTOR AFRICA *local* 0861 300 911 or *international* +27 (0) 11 214 9030.

**PASSPORTS AND VISAS:** The onus is upon the client to ensure that passports and visas, as may be required, are valid prior to departure for Africa. On the various journeys we travel through: South Africa, ESwatini, Namibia, Zimbabwe, Botswana, Zambia, Tanzania, Democratic Republic of Congo (DRC) and Angola. Some nationalities are eligible to purchase port-of-entry visas. Immigration forms will be available on board. Please ensure you have a minimum of US\$200 in cash with you. Angolan and DRC visas must be obtained prior to travel. We request guests obtain their Tanzanian visa prior to travel when possible. Passports must have at least **five blank VISA pages** and must be valid for at least **six months** from your return-home date. **Please enquire with us or check with the relevant embassies in good time regarding applications.** Visas are also available through visa and booking agents.

**AMENITIES:** Rovos Rail provides a complete amenity bag with the following South African products: soap (25g), tissues, shampoo (30ml), conditioner (30ml), bath and shower gel (30ml), hand and body lotion (30ml), lip balm (4.8g), sun cream SPF50 (8ml), insect repellent gel (8ml), cotton-wool pads, ear buds, a shoe mit, nail file, small sewing kit, ear plugs and a shower cap. Plug-in hairdryers – in addition to your bathroom unit (if applicable) – are available on board.

**CHILDREN:** We do accommodate children but we kindly ask parents to be sensitive to the adult nature and atmosphere of the train by keeping them respectful and quiet. Long journeys are not recommended for under 13s. Children between 0-2 years old are not permitted to travel. There are no child-minding facilities or activities available for children on board. See Child Policy.

### CURRENCY:

- South Africa – Rands only. We accept all major credit cards on the train.
- Outside of South Africa – Rands are accepted in Namibia and ESwatini. US Dollars are accepted in Zimbabwe, Tanzania (Dar es Salaam only), DRC and Angola. Cash is highly recommended. Hotels and major dealers accept credit cards.
- US Dollars printed before year 2013 or that look worn will not be accepted. Low denominations recommended for shopping/gratuities. Larger denominations recommended for exchanging money to local currency (especially in Tanzania) as you get a better rate.

**DIETARY REQUIREMENTS:** We will do our best to cater for dietary requirements provided a detailed request has been made at that time of your reservation. If a special request has not been made, the chefs will endeavour to prepare suitable meals with the ingredients available on board. We regret we are unable to prepare meals requiring strict religious observance in the preparation.

**DINING:** Meals on board are served in one sitting only in the dining cars and are complemented by a selection of fine South African wines. Breakfast: 07:00-10:00 • Lunch: 13:00 • Tea: 16:30 • Formal Dinner: 19:30. Bar service is from 07:00-±01:00. All meals are served at these times unless otherwise stated in the timetable. A gong heralds lunch and dinner.

**DRESS:**

- **Days on board are smart casual:** Neat, conventional yet relatively informal in style combining casual and formal clothing pieces.
- **Evening attire is more formal:** For gentlemen a jacket and tie is a minimum requirement while for ladies we suggest cocktail/evening dresses or suits. On **long journeys** we enjoy **theme evenings** where guests can **dress up accordingly** or opt for **smart casual**:
  - **Golf Safari, African Collage, Dar es Salaam and Lobito:** 1 x "AFRICA" evening and 1 x "1920s" evening. See *Journey Info*.
  - **Namibia Safari:** 1 x "AFRICA" evening. See *Journey Info*.
- **Off-train excursions:** We recommend comfortable walking shoes, sun lotion and hats. If required, blankets and rain capes are available.
- **Game drives** are on open vehicles so please dress accordingly: mornings can be cool then warm up considerably; afternoons can be warm then cool down considerably. Please see average temperatures as a guide.

**ELECTRICITY:** 220V AC 50Hz 3-point round-pronged wall plugs and 110V/220V 2-pin plugs for shavers and chargers. International adaptors available. A generator supplies power. Please be aware that certain breaks in power are necessary when servicing is required.

**GIFT SHOP/ADMINISTRATION:** There is a small gift shop on the train and at Rovos Rail Station. Due to the varying exchange rates, credit cards are preferred. The host/ess on duty has a basic First Aid Kit and personal essentials (toothbrushes, razors, earplugs etc.). He/she will also fulfil any administrative requirements and check your onward arrangements. If the map supplied is not comprehensive enough you may purchase a more detailed map from the Gift Shop.

**GRATUITIES:** Gratuities for the staff are at your discretion. If you wish to show your appreciation in this manner, there will be a suitably marked envelope in your suite that you can hand directly to the Train Manager who will distribute any amounts on a pro-rata basis (share) among the staff on board. An amount between ZAR100-300 (± US\$10-20) per person per night is suggested, depending on the length of your journey. At the game lodges, it is customary to tip guides and lodge staff an estimated ZAR150 (± US\$10) per guest per day.

**LAUNDRY:** There is a limited laundry service on board comprising household washers, dryers and steam irons. The turnaround is 48 hours so we are not able to handle a week's worth of laundry. There are no dry-cleaning facilities en route or on board. Please note that while we are providing a complimentary service we cannot be held responsible for items that may be damaged or lost in the process.

**LOCOMOTION:** Use of steam has become increasingly difficult over the years as more and more water and coaling facilities have been scrapped. Diesel or electric locomotives are used while steam is used in and around the area of Rovos Rail Station only.

**LUGGAGE:** Each suite has a luggage rack that runs its length providing ample space for storage. On selected long journeys, guests are provided with a Rovos Rail tog bag that can be used for overnight trips or hand luggage on aircraft.

**MAGAZINES, MAPS AND GAMES:** There are board games, cards, a card table (dependent), books and magazines available for your use in the lounge and observation cars while on board. In your suite is a map, itinerary and the *Journeys* magazine featuring articles of interest related to your route. If the map supplied is not comprehensive enough you may purchase a more detailed map from the Gift Shop.

**MOBILE DEVICES AND INTERNET:** In maintaining the spirit of train travel there are no radios or television sets on board. The use of mobile phones, laptops and essentially anything that has the ability to disturb other passengers is confined to the privacy of your suites only. The reception is poor while the train is moving. It is advised to contact your service provider to ensure the correct settings for network services are activated. WiFi is available at our lounges in Cape Town and Pretoria and at most off-train accommodation (although not always guaranteed).

**POSTAGE:** Stamps are available for sale from the Gift Shop. Postcards may be handed to the Administration host/ess for posting.

**SECURITY:** An electronic safe is provided in the cupboard in each suite.

**SMOKING:** On board the train smoking is allowed in the smoking Club Lounge only. **HOWEVER**, please be mindful of other non-smoking guests, that the train is generally made up of wood and **DO NOT** throw flammable items such as cigarette or cigar butts off the train. Bush fires in Africa are a constant and dangerous hazard. Please note at the time of your reservation if you are smoking or non-smoking so that the appropriate room might be requested at the hotels.

**SPECIAL OCCASIONS:** Please note at the time of your reservation if you are celebrating an occasion as we'd like to share it with you.

**TEMPERATURE AND TIME ZONES:** All public cars are fitted with gas-filled air-conditioning systems. Each suite has an individual air conditioner with temperature controls that can also be set to heat mode. Windows should be closed while operating the air-conditioning unit. Electric under-blankets are fitted on the bed. See guide...

AVERAGE TEMPS °C	JAN/FEB		MAR/APR		MAY/JUN		JUL/AUG		SEP/OCT		NOV/DEC		Rainfall Months	TIME ZONE
AREA	Min	Max												
Cape Town, SA	16	28	13	26	9	21	7	19	9	22	13	27	Apr-Aug	GMT+2
Pretoria, SA	18	30	15	27	7	23	4	22	13	28	16	30	Oct-Mar	GMT+2
Durban, SA	21	29	19	28	12	25	16	25	16	26	19	28	Oct-Mar	GMT+2
Port Elizabeth, SA	17	23	15	21	12	20	11	18	12	18	15	21	May-Aug	GMT+2
Mbabane, ESwatini	16	28	13	27	5	23	5	23	10	26	14	28	Nov-Feb	GMT+2
Gaborone, Botswana	19	33	14	30	7	25	5	25	14	31	18	33	Dec-Mar	GMT+2
Vic Falls, Zimbabwe	15	29	14	29	8	23	7	27	16	28	16	26	Dec-Mar	GMT+2
Lusaka, Zambia	17	25	15	22	11	17	8	16	17	24	17	25	Dec-Mar	GMT+2
South Luangwa, Zambia	20	31	19	31	12	30	11	20	17	35	20	34	Nov-Mar	GMT+2
DAR, Tanzania	18	28	18	25	19	25	18	23	16	24	18	28	Mar-May	GMT+3
Walvis Bay, Namibia	16	22	15	22	11	22	10	20	11	18	13	20	March	GMT+2
Etosha Pan, Namibia	18	31	17	30	10	27	10	27	15	32	18	33	Jan-Mar	GMT+2
Lobito, Angola	28	32	29	34	25	33	20	28	22	25	26	30	Mar-Apr	GMT+1

**THE TRACK:** The track over which we travel is inconsistently maintained. If you wake at night imagining the train is travelling at high speed, be assured it is the state of the track below creating that impression. We restrict the train to 60km/h (37mph) and over bad sections reduce speed to as little as 20km/h (12mph). If you find it noisy, earplugs are available in your amenities bag and at the Gift Shop.

**WATER:** The water used on the train is carried in tanks under each coach. These tanks are filled every day but they cannot be topped up while the train is travelling. Please assist us by using water responsibly. Water inside the cabins has been filtered and chlorinated; it is safe for bathing and brushing teeth only. Please use the bottled water provided for drinking.

**~Journeys Combined**

If you have an overnight stop in Pretoria between journeys you may leave most of your luggage at Rovos Rail Station under lock and key if you wish but this will be at your own risk.



## TERMS & CONDITIONS

**PROVISIONAL BOOKING** Upon written request via email/fax and subject to availability, we will provisionally book your place on the chosen tour. Space is allocated and held BUT if another client requires definite suites, the holding agent/guest will be asked to confirm with a deposit payment or release the suite. Conditions apply.

**CONFIRMED BOOKING** Upon written confirmation via email/fax and a completed Reservation Form, final confirmation details and an invoice will be sent. Upon receipt of the relevant payment the booking will be confirmed (see below).

**CANCELLATION** Cancellation of a confirmed booking received prior to departure is subject to a fee of the per person tour price (see below). Cancellation insurance is compulsory as these fees will not be waived.

INDIVIDUALS: PAYMENT SCHEDULE				
<b>TO CONFIRM A BOOKING A DEPOSIT PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE THE DEPARTURE DATE</b>	<b>61+ DAYS</b> ±2 months	<b>60 DAYS</b> ±2 months	<i>A provisional booking will be held for 14 days after which a 25% deposit is due. Final payment is due 60 days prior to travel.</i>	
<b>Cape Town, Victoria Falls, Durban</b>	<b>25%</b>	<b>100%</b>		
<b>Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito</b>	<b>25%</b>	<b>100%</b>		
INDIVIDUALS: CANCELLATION POLICY				
<b>CANCELLATION OF A CONFIRMED BOOKING RECEIVED PRIOR TO DEPARTURE IS SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE</b>	<b>91+ DAYS</b> ±3 months	<b>90-61 DAYS</b> ±3 months	<b>60-31 DAYS</b> ±2 months	<b>30-0 DAYS</b> ±1 month
<b>Cape Town, Victoria Falls, Durban</b>			<b>25%</b>	<b>100%</b>
<b>Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito</b>	<b>10%</b>	<b>25%</b>	<b>50%</b>	<b>100%</b>

GROUPS of 10 or more guests: PAYMENT SCHEDULE AND CANCELLATION POLICY					
<b>TO CONFIRM A BOOKING A NON-REFUNDABLE PAYMENT OF THE PER PERSON TOUR PRICE IS REQUIRED BEFORE DEPARTURE</b>	<b>365-246 DAYS</b> ±12 months	<b>245-181 DAYS</b> ±8 months	<b>180-121 DAYS</b> ±6 months	<b>120-61 DAYS</b> ±4 months	<b>60 DAYS</b> ±2 months
<b>Cape Town, Victoria Falls, Durban</b>			<b>10%</b>	<b>20%</b>	<b>100%</b>
<b>Golf Safari, African Collage, Namibia, Dar es Salaam, Lobito</b>	<b>10%</b>	<b>30%</b>		<b>50%</b>	<b>100%</b>
<ul style="list-style-type: none"> <li>• For every 15 paying passengers, the 16th person sharing travels free of charge, confirmed at final invoice 60 days before departure.</li> <li>• 275 days before departure: the agent/group must provide an allocation sales update and release 20% of the unsold space (if a waitlist persists).</li> <li>• 245 days before departure: the agent/group must release a further 50% of the unsold space (if a waitlist persists).</li> <li>• 180 days before departure: the agent/group must release 100% of the unsold space.</li> </ul>					

**CHANGES** Rovos Rail reserves the right to amend the tour price at any time prior to written confirmation of the reservation. Rovos Rail further reserves the right to cancel or amend any sightseeing excursions or the tour departure dates provided they can offer the passenger alternative sightseeing excursions or departure dates. Rovos Rail is not responsible for any delay or changes in tour arrangements that may be caused by natural or other factors beyond the control of Rovos Rail. There will be no refunds for any part of the tour that might be missed due to personal reasons.

**MAXIMUM TRAIN CAPACITY** 36 suites/72 guests. We reserve the right to alter this capacity as circumstances require.

**MEDICAL** Guests are solely responsible for ensuring they are capable of undertaking the tours. Anti-malarial and Yellow Fever precautions may be required in countries being visited. A Yellow Fever or Medical Exemption Certificate is essential if travelling to/from Tanzania, DRC and Angola. Although all countries travelled through don't require this, countries guests return to after the trip often require them.

**PASSPORTS & VISAS** Guests are solely responsible for ensuring passports and visas, as may be required, are valid prior to departure for Africa. Visas available through visa and booking agents. Please check with relevant embassies for requirements.

**PHOTOGRAPHY** Rovos Rail reserves the right without notice to make use of any photography/film taken by our staff on the tour for general publicity purposes without payment or permission.

**OF SPECIAL NOTE** Although certain limited insurances have been arranged, neither Rovos Rail Tours (Pty) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a game reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents (to passengers or their belongings). The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (Pty) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as 'Rovos Rail') for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependants. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or information given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

**WHETHER THE PASSENGER RETURNS A SIGNED COPY OF THESE CONDITIONS OR NOT, THE CONDITIONS WILL BE DEEMED TO HAVE BEEN ACCEPTED AND WILL BE IN FORCE UPON CONFIRMATION OF THE BOOKING.**

I, or the person/s on whose behalf I am making this booking, have read and accepted the conditions above.

Date of Trip:	Route:	Signature:
Name:		